Dear Friends,

We would like to thank everyone in the RST community for their support and participation this year.

Each and every one of our supporters has played an integral role in our success over the months, and thanks to you, we have welcomed 1,830 refugees into the state of Texas this year. Along with this, Refugee Services of Texas has grown as a non-profit as well, and we have welcomed many new employees to help with the number of clients coming into our beautiful state. We are so excited to share the remarkable milestones we have achieved with you in this annual report of fiscal year 2017.

As our organization continues to grow, our clients continue to grow and thrive in their new homes and communities, showing courage, resilience and strength. We are continuously inspired by their eagerness to succeed, and we are so proud to have this opportunity to speak of our accomplishments with our incredible network of clients, employees, donors and volunteers.

Aaron Rippenkroeger
Chief Executive Officer

Rev. Dr. Wes Magruder
President, Board of Directors

RST BOARD OF DIRECTORS
Dr. Wes Magruder, President • Erin Koechel, Vice President/Treasurer
• Eli VanOort, Secretary • Philip Hague • Bill Mintz • Patricia L. Wooldridge
R E V E N U E

GRANTS: $18,434,354
OTHER DONATIONS: $892,083
TOTAL: $19,326,437

E X P E N S E S

PROGRAMS: $17,562,443
ADMINISTRATION: $1,567,192
FUNDRAISING: $60,931
TOTAL: $19,190,566

For every dollar that RST receives, 92 cents goes directly into programming.

RST IS A 501(C)(3), TAX-EXEMPT ORGANIZATION. ALL DONATIONS ARE TAX DEDUCTIBLE.

*Numbers reflect Revenue & Expenses from FY2017
THANK YOU SUPPORTERS

DONATIONS

*Numbers reflect donations received in FY2017

In Kind 18%
Cash 82%

IN KIND: $86,372.22
CASH: $402,485.01

PERCENTAGE BREAKDOWN BY DONOR

Universities 2%
Foundations 9%
Faith Groups 17%
Corporations 14%
Individuals 58%

REFUGEE MOBILE

Funded by a grant from the MacArthur Foundation, RefugeeMobile is a corporate-nonprofit-university partnership with RST. In addition to standard case management, randomly selected RefugeeMobile clients receive an Android smartphone from Sparrow Mobile, eight months of free service, specialized training, and pre-programmed apps tailored to their needs. Offices that participated in this program included Austin, Dallas, Fort Worth, and Houston.

VOLUNTEER SUPPORT

RST received an outpouring of support from volunteers and community members in 2017. Record numbers of volunteers donated their time and contributed with monetary and in-kind donations beginning in January. Since then, RST has continued to experience support from local communities and has welcomed new volunteers. With the implementation of Volunteerhub, our new volunteer management software, RST is able to effectively connect new volunteers to opportunities at each of the RST Service Site locations across Texas.

SALAAM SUPPERS

In early 2017, Refugee Services of Texas launched a new initiative to help supporters educate their friends and family about the work RST does and help raise funds for the services RST provides. A Salaam Supper is a gathering of friends, family, colleagues and/or members of your community for a meal to learn about refugees and to raise awareness and funding to support their welcome.

"Contributing to refugee families is extremely important. You are giving new life to a whole family. They need a little bit of help in the beginning, and once they get over the hump, they thrive here."

Volunteer, Olga Pope
EVENTS

HIGHLIGHTS
- Amplify Austin
- Open Houses & Health Fairs
- North Texas Giving Day
- World Refugee Day
- Hurricane Harvey Support

AMPLIFY AUSTIN
In 2017, RST Austin raised over $33,000 during this 24-hour online fundraising event. This was the largest fundraising day in RST history.

OPEN HOUSES
The Dallas Service Center and the Austin Service Center held Open Houses for clients, donors, and community members in 2017 with informational booths, games for the kids, and refreshments.

HEALTH FAIRS
The Austin Service Center provided information about RST’s services at the Austin Public Health Fair for cab and ride share drivers at the Austin-Bergstrom International Airport in August 2017. Free health screenings and additional resources were also provided.

NORTH TEXAS GIVING DAY
In 2017, RST participated in North Texas Giving Day, raising $9,205 in 18 hours! The theme for 2017 was “Welcoming the Neighbors Block Party.”

WORLD REFUGEE DAY
Every RST site participated in a World Refugee Day celebration in 2017.

The Austin Service Center hosted an interactive booth during the World Refugee Day celebration at the Bullock Museum. The booth simulated pre and post-arrival as a refugee in the U.S.

The Dallas Service Center along with IRC-Dallas, Catholic Charities of Dallas, Mosaic Family Services and Northwest Community Center held a large event with more than 900 people in attendance. There were arts and crafts, performances, speeches, kite flying, bounce houses, free family portraits, and carnival games.

The Fort Worth Service Center celebrated World Refugee Day at University Christian Church. There were kids games, a refugee simulation station for volunteers to experience the refugee journey, dance performances, face painting, vendors, food, and speeches made by staff and former clients.

The Houston Service Center worked with other refugee centered agencies to celebrate World Refugee Day with a festival and non-profit fair at Levy Park. There was a lot singing and dancing, as well as honoring outstanding Houston refugees that have given back to their community. Child refugees wrote essays about their experiences, won prizes and were honored by the Mayor.

HURRICANE HARVEY
RST raised a total of $23,785 in support of clients affected by Hurricane Harvey, including individual donations as well as grants. RST Houston provided rent and repair assistance through funds received, assisted with community resources referrals, and distributed donations among clients affected by the hurricane.
LOCATIONS

ADMINISTRATION
9241 Lyndon B Johnson Fwy
Suite 210
Dallas, TX 75243
214.821.4422
admin@rstx.org
www.rstx.org
@refugeeservicesoftexas

AMARILLO
1101 Fritchie Highway
Suite 210
Amarillo, TX 79108
806.381.0099
amarillo@rstx.org
@RSTAmarillo
@RST_Amarillo

AUSTIN
500 East St. John’s Ave.
Suite 1.280
Austin, TX 78752
512.472.9472
austin@rstx.org
@RSTAustin
@RST_Austin

FORT WORTH
4200 South Fwy.
Suite 320
Fort Worth, TX 76115
817.413.3772
fortworth@rstx.org
@RSTFortWorth
@RST_FortWorth

HOUSTON
7211 Regency Square
Boulevard, Suite 203
Houston, TX 77036
713.644.6224
houston@rstx.org
@RSTHouston
@RST_Houston

DALLAS
9696 Skillman St.
Suite 320
Dallas, TX 75243
214.821.4883
dallas@rstx.org
@RSTDallas
@RST_Dallas

OUR NATIONAL PARTNERS

CWS
Lutheran Immigration and Refugee Service
episcopal MIGRATION MINISTRIES